

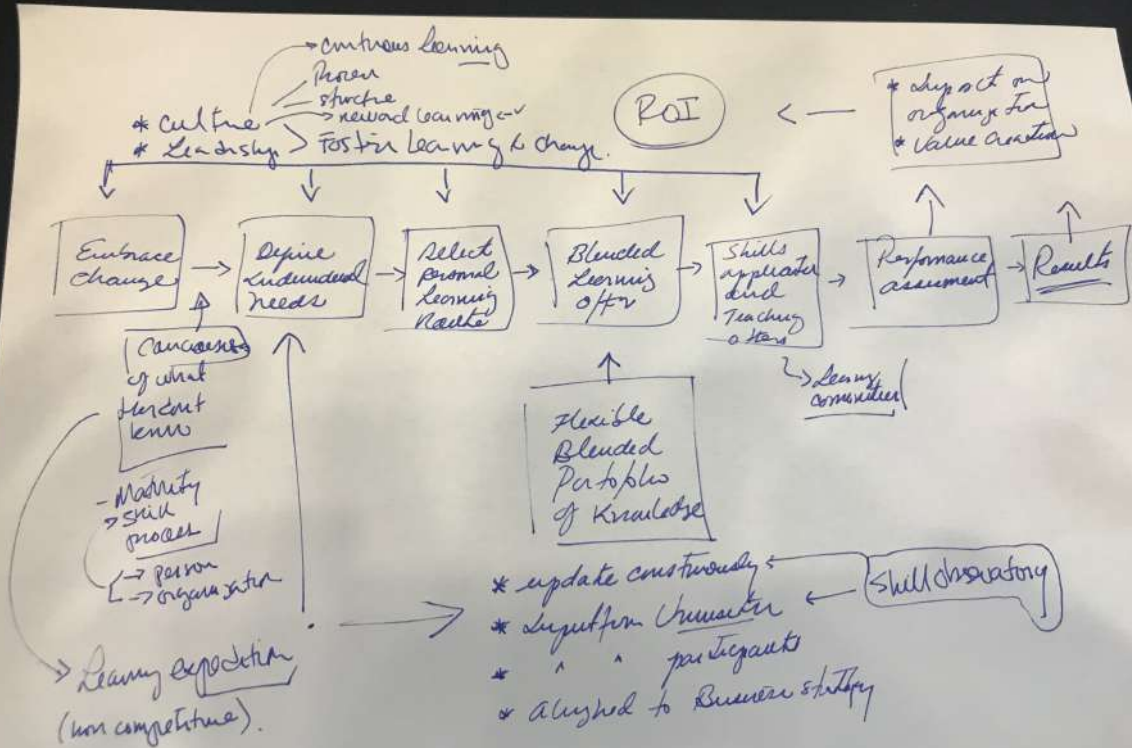
Problem Summary:

Team Name: Cape May - developing skills for future-ready workforce

CONTINUALLY RESKILLING TO UNKNOWN NEEDS

Design and deliver a programme which gives individuals the ability to identify their own and organizational skill gaps as they progress in their career.

Unlocking ROI – Metrics



- **PROCESS METRIC**
- Compliance metric (CFO/process) – number of people who have identified the new skills needed for their role and who have developed those skills
- **OUTCOME METRICS**
- Speed of production of new future of work models created.... Timeliness dependent on team requirements
- Value added to operations (within teams own KPI)– faster/cheaper/better customer feedback