Problem Summary:

Team Name: Cape May - developing skills for future-ready workforce

CONTINUALLY RESKILLING TO UNKNOWN NEEDS

Design and deliver a programme which gives individuals the ability to identify their own and organizational skill gaps as they progress in their career.
Output: Metrics

Unlocking ROI – Metrics

- **PROCESS METRIC**
  - Compliance metric (CFO/process) – number of people who have identified the new skills needed for their role and who have developed those skills

- **OUTCOME METRICS**
  - Speed of production of new future of work models created…. Timeliness dependent on team requirements
  - Value added to operations (within teams own KPI)– faster/cheaper/better customer feedback